ADMINISTRATORS GUIDE

THORAPPS LICENSE ACTIVATION

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Overview

ThorApps applications for SharePoint on-premises use a subscription-based licensing system. Customers purchase VCPU (Virtual CPU Core) credits for a given ThorApps application. The number of VCPU credits required depend on the size of the SharePoint farm and the duration of the subscription (usually annual).

This document describes the prerequisites and actions required to purchase and license a ThorApps application in a SharePoint on-premises farm. The steps and requirements are the same in both SharePoint 2016 and 2019.

The high-level steps are:

- Detail your SharePoint farm server infrastructure (Servers and CPU Core counts)
- Purchase VCPU credits for the ThorApps application you desire
- Apply the License Activation Key provided by ThorApps upon purchase

Prerequisites

To follow this guide, you will need:

- A SharePoint 2016 or SharePoint 2019 farm
- Administrator level understanding of SharePoint terminology and navigation
- SharePoint Farm Administrator rights
- Have already downloaded and installed the trial version of your desired ThorApps application/s including the ThorApps License Manager component included with it.
- Console access (either direct or remote) to the server hosting SharePoint Central Administration

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Detail Your Farm/s

For ThorApps to quote and provide a subscription license for the ThorApps application you desire, we need to know number of SharePoint farms, servers and CPU cores on each server (virtual or physical).

To help us with this please complete form below.

Farm Name	Server Name	SharePoint Role/s	Number of CPU Cores

For example...

Farm Name	Server Name	SharePoint Role/s	Number of CPU Cores
DEV	DSQL01	SQL Server	32
DEV	DSP01	Custom (All Roles)	16
TEST	TSQL01	SQL Server	32
TEST	TSP01	Custom (All Roles)	16
PROD	PSQL01	SQL Server	32
PROD	PSPAPP01	Application Services	16
PROD	PSPSER01	Search Services	8
PROD	PSPCAC01	Distributed Cache	8
PROD	PSPWFE01	Web Front End	16

This form should be sent to your primary contact at ThorApps by email.

To contact ThorApps, please email info@thorapps.com

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Purchasing

Upon purchasing, you will be provided with a document containing a License Activation Key for each SharePoint farm and ThorApps application you have listed in the form. Do NOT mix up the keys.

A License Activation key is a Globally Unique Identifier (GUID), and they look something like this...

Farm Name	Product	License Activation Key
DEV	Reflex Reporting	FAF92350-6008-4572-A8EA-BF7AE907F3F7
TEST	Reflex Reporting	CAF92350-6008-4572-68EA-BF7AE907F3F8
PROD	Reflex Reporting	1AF92350-6008-4572-08EA-BF7AE907F3FF

** NOTE ** Keys cannot be activated twice, so please be careful when activating.

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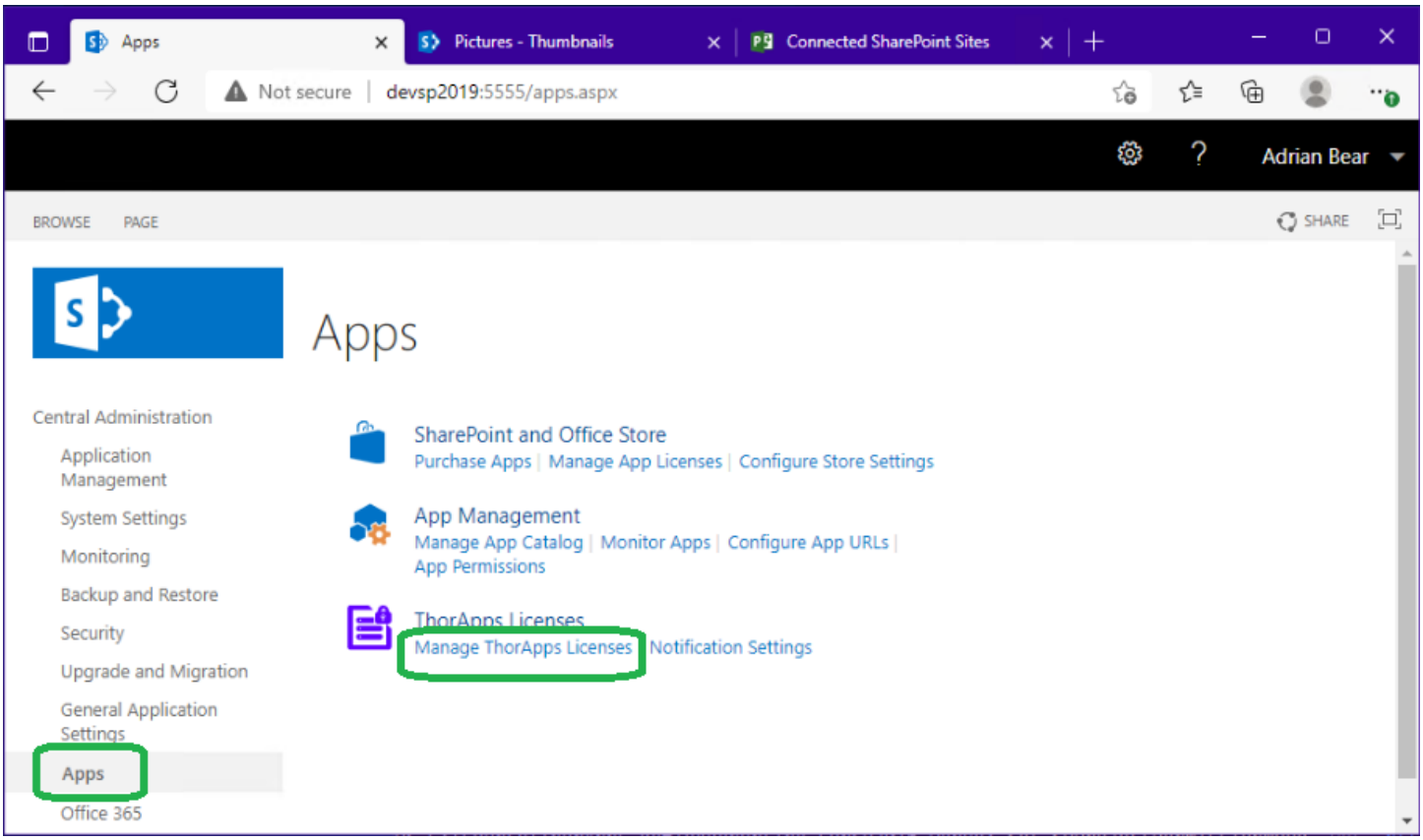
Applying License Activation Keys

Many SharePoint farms are locked securely behind firewalls and not provided with direct internet access. Therefore, ThorApps have provided 2 methods of activation “Online” and “Offline” activation.

During the activation process the ThorApps License Manager, will detect if it can connect to the internet and if so, will provide the “online” activation page. If not, it will provide the “offline” activation page which includes several additional steps that you will need to perform on a computer that does have internet access.

To start the license activation process, login to the server hosting SharePoint Central Administration on the farm you intend to license and navigate to [Apps]=>[Manage ThorApps Licenses].



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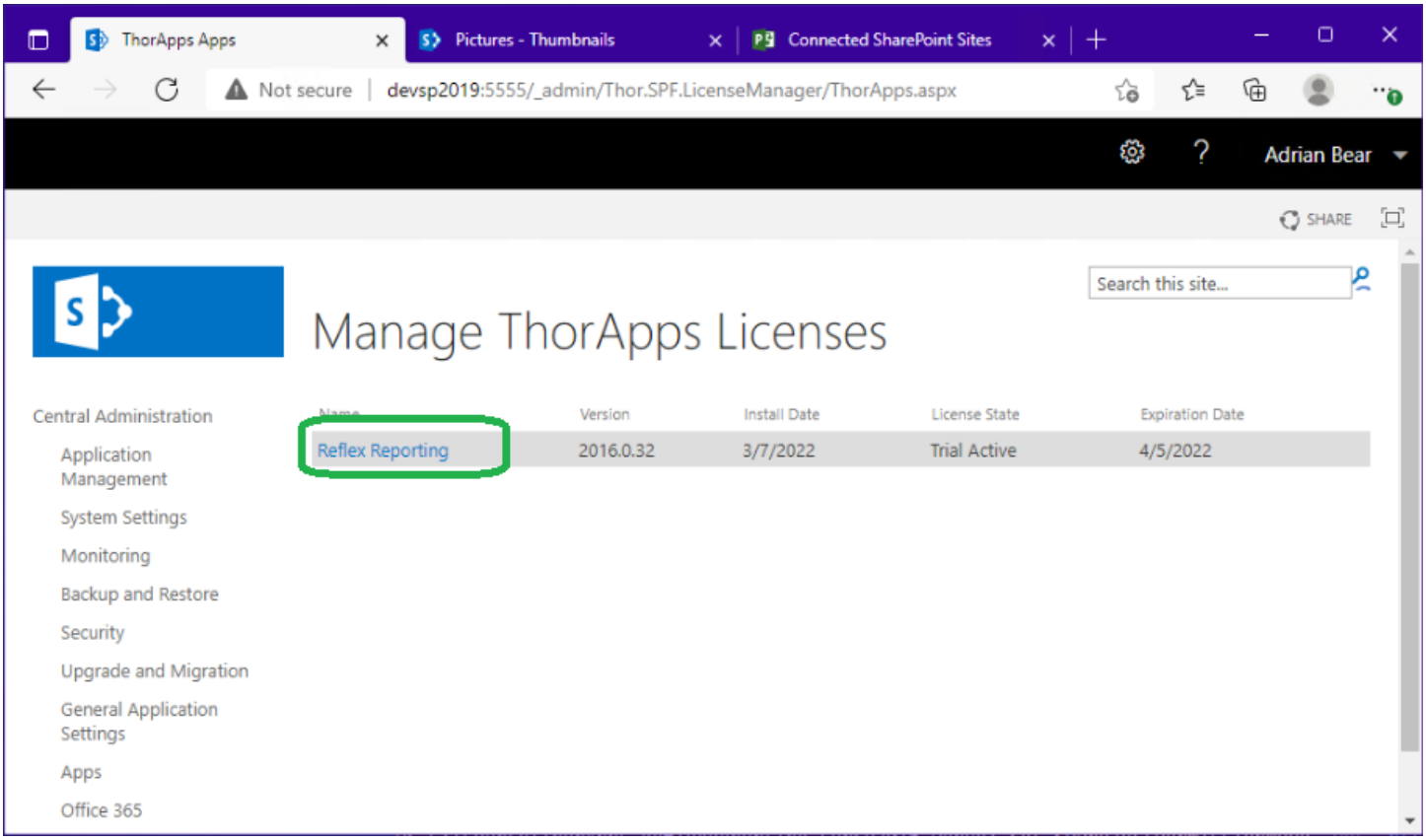
The list of installed ThorApps applications will be displayed, along with their version and some status information. Click on the ThorApps application name you wish to license.



At this point the License Manager checks to see if the SharePoint server has access to the internet. Depending on the result, different screens will be displayed.

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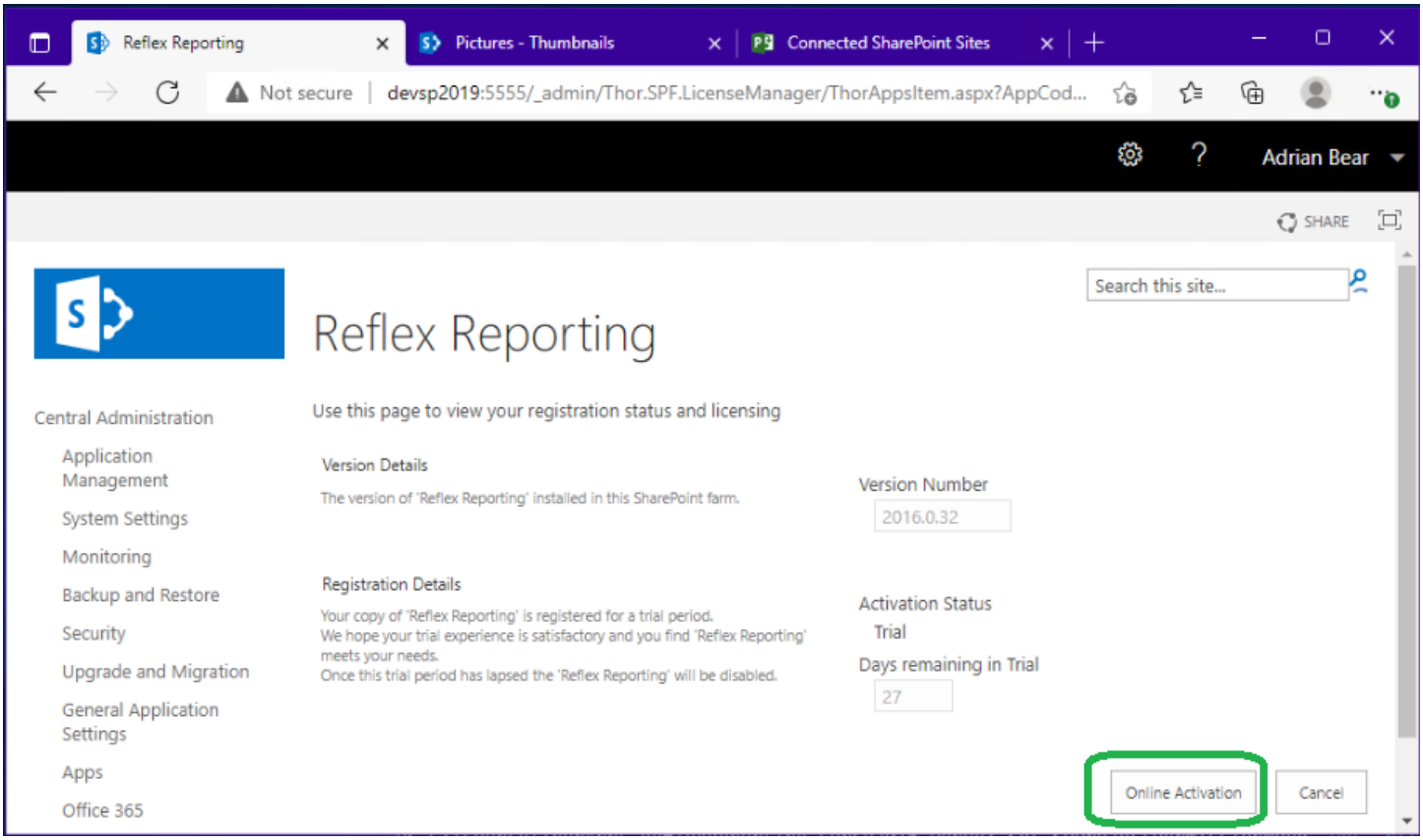
Online Activation

Click the “Online Activation” button.



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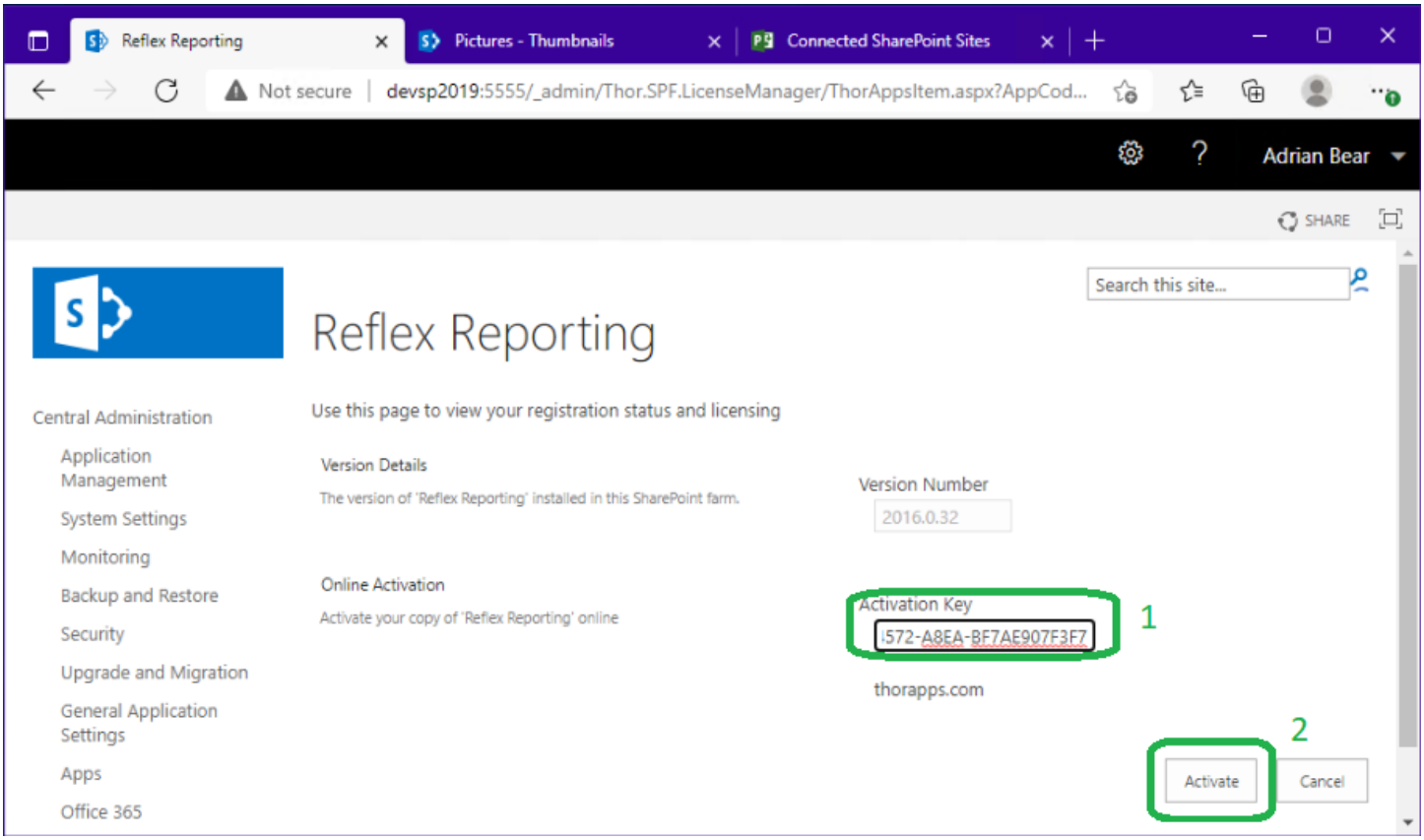
Enter the License Activation Key for the selected application and farm and click “Activate”.



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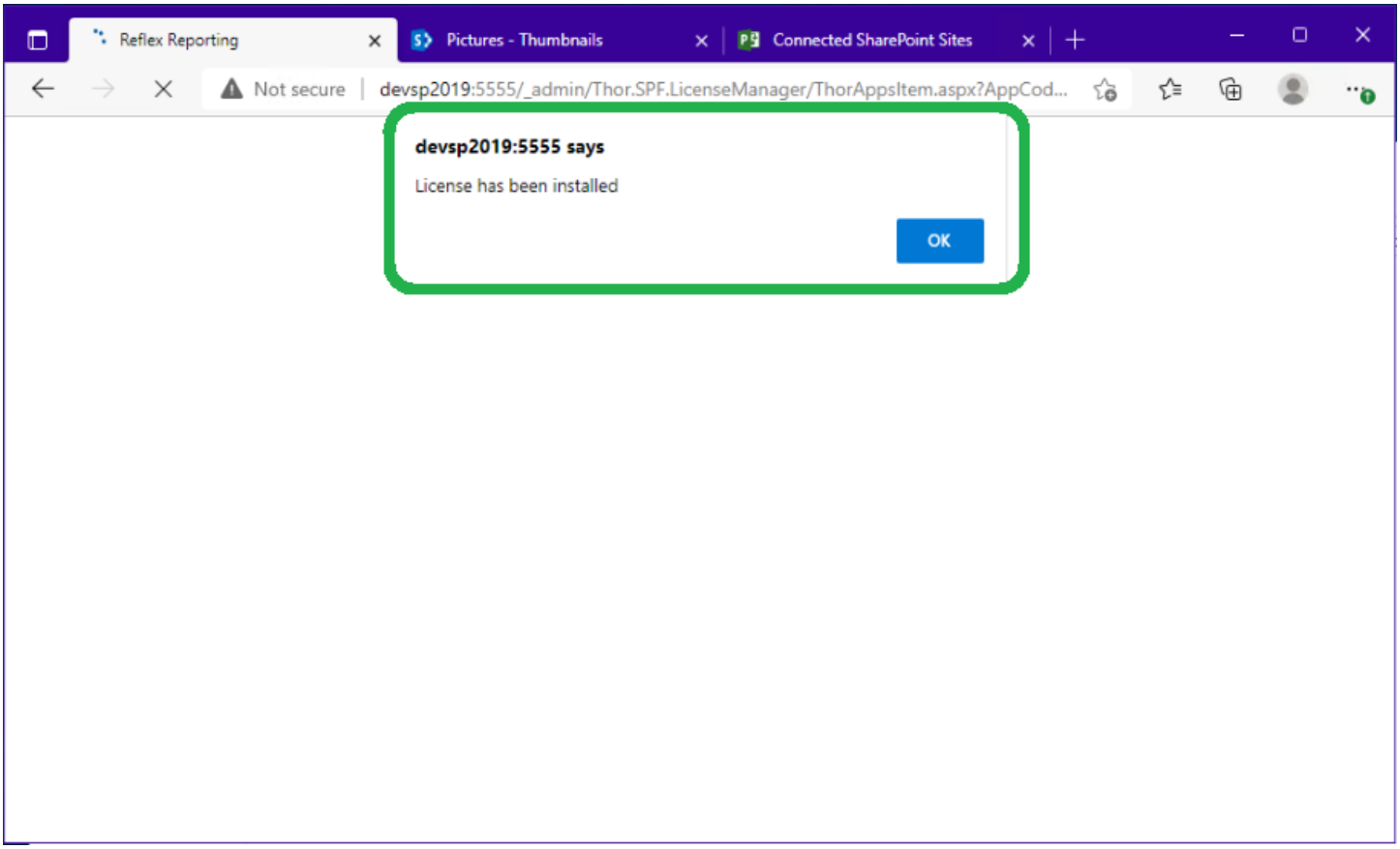
You should receive a popup dialog that states “License has been installed”. Click OK.



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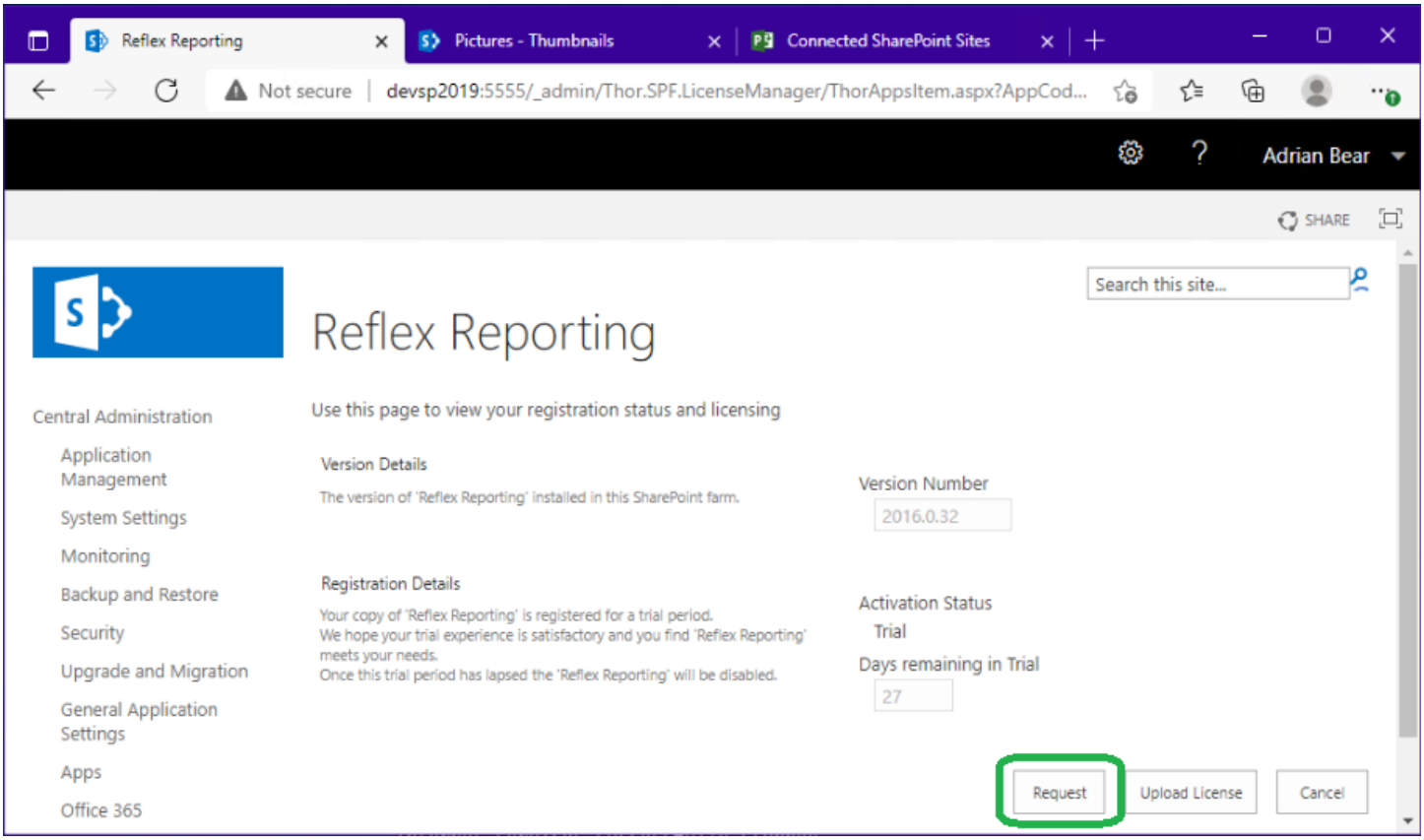
Offline Activation

Offline activation uses an encrypted string to uniquely identify the farm that is being licensed. This encrypted string is called the “Activation Request String”.

Click the “Request” button.



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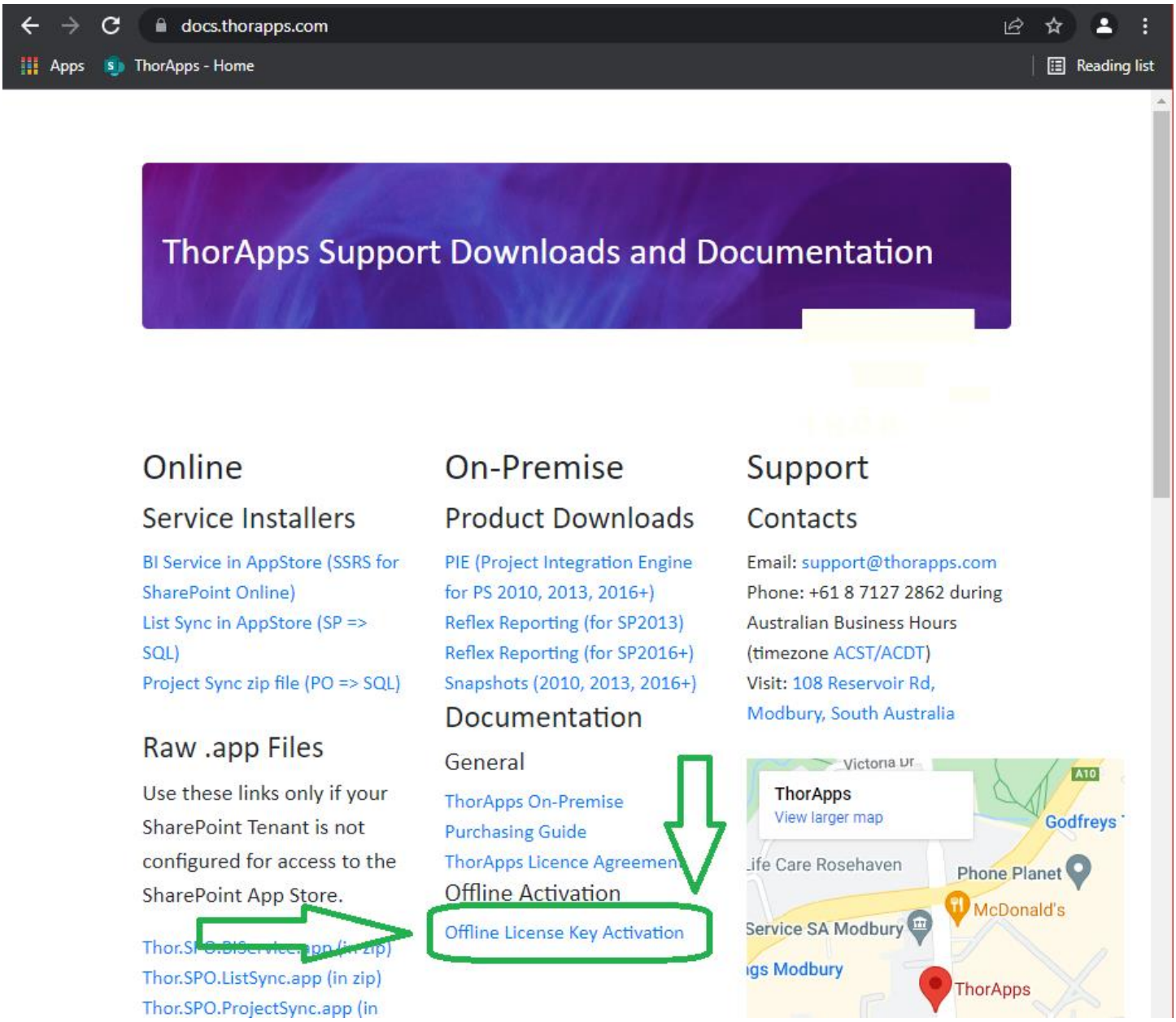
Copy the “Activation Request String” (either to your clip board or paste it in a notepad file) to a computer that DOES have internet access. On the computer that does have internet access open a web browser and navigate to https://docs.thorapps.com

The site may change from time to time, but look for the link to “Offline License Key Activation”.



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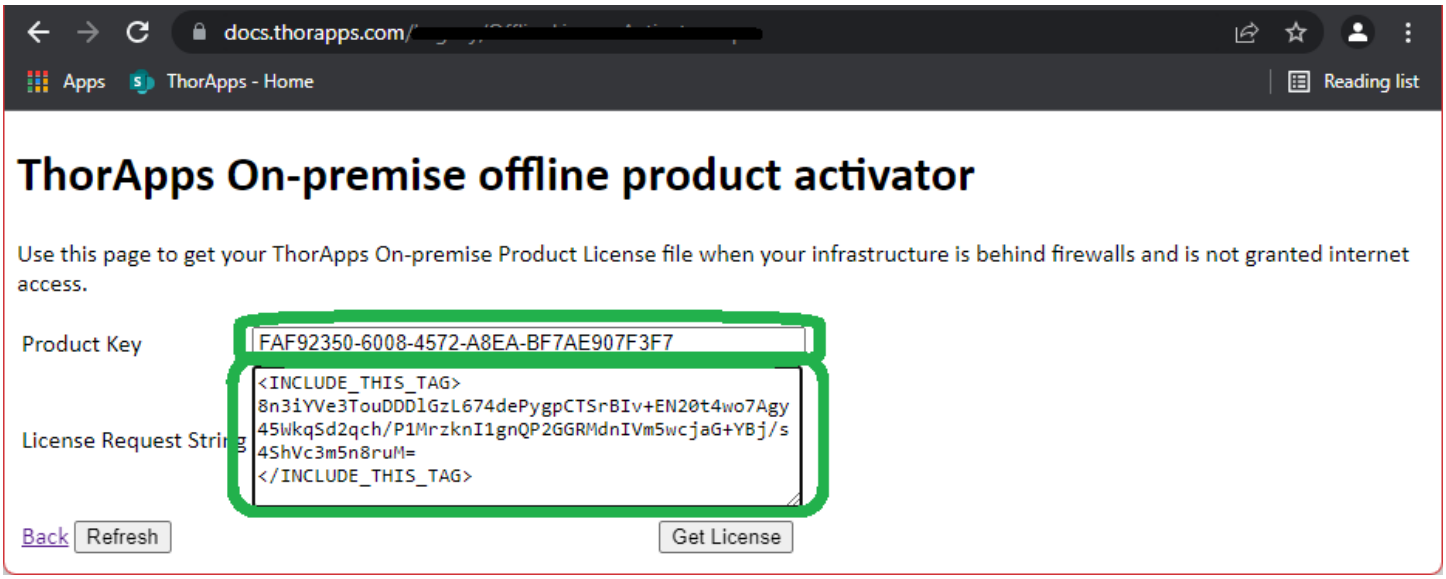
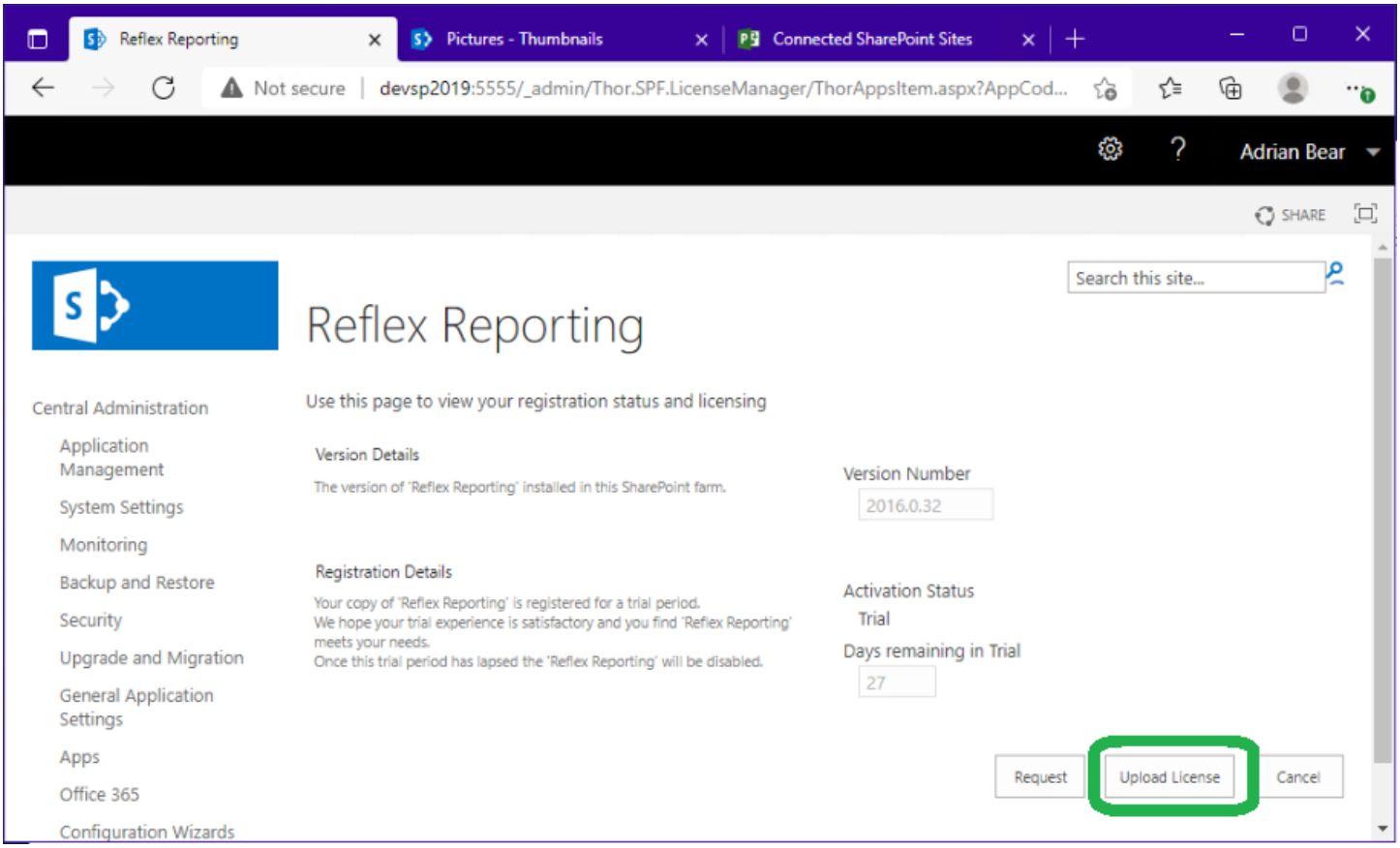
Enter your “License Activation” (or Trial Extension) key into the “Product Key” field and the copied “Activation Request String” into the “License Request String” field. Then click “Get License”



You will be prompted to download a file “ThorAppsSubscriptionLicense.lic”. Download it and copy the file to a location accessible to the server hosting SharePoint Central Administration.

Return to the server hosting SharePoint Central Administration and (if it was closed) return to the ThorApps License Manager page for the given ThorApps products and click “Upload License”.



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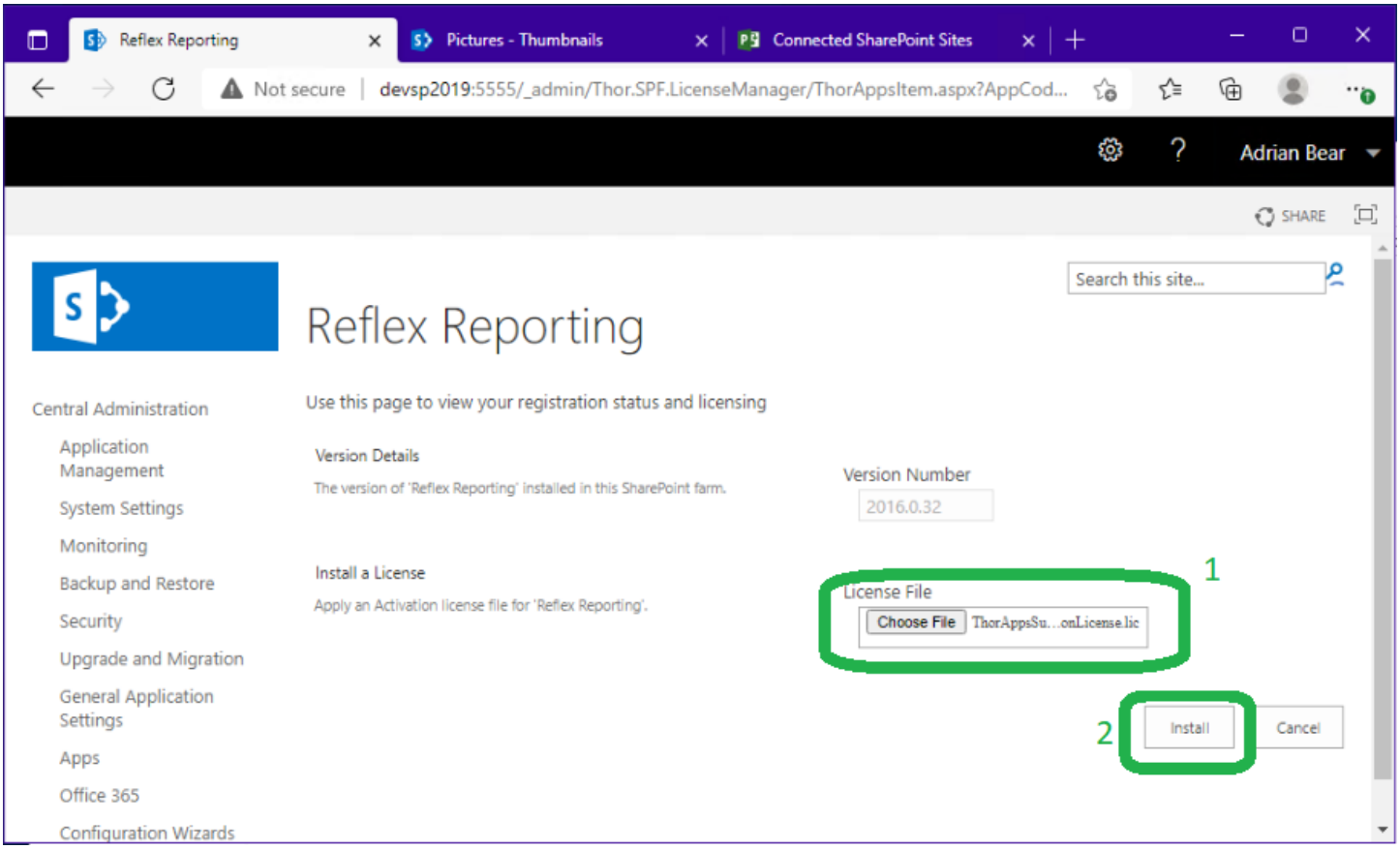
Select the License file and click “Install”.



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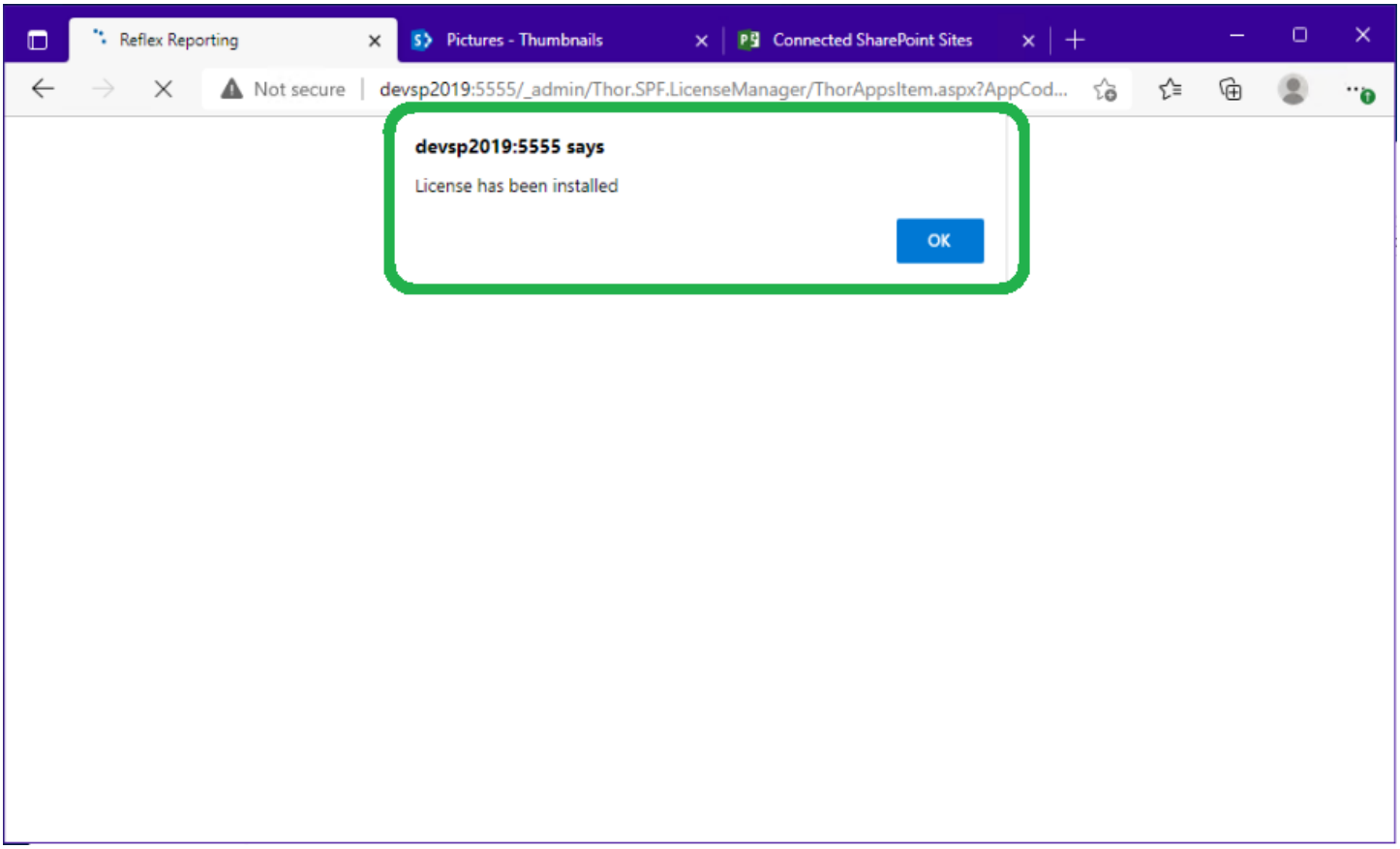
You should receive a popup dialog that states “License has been installed”. Click OK.



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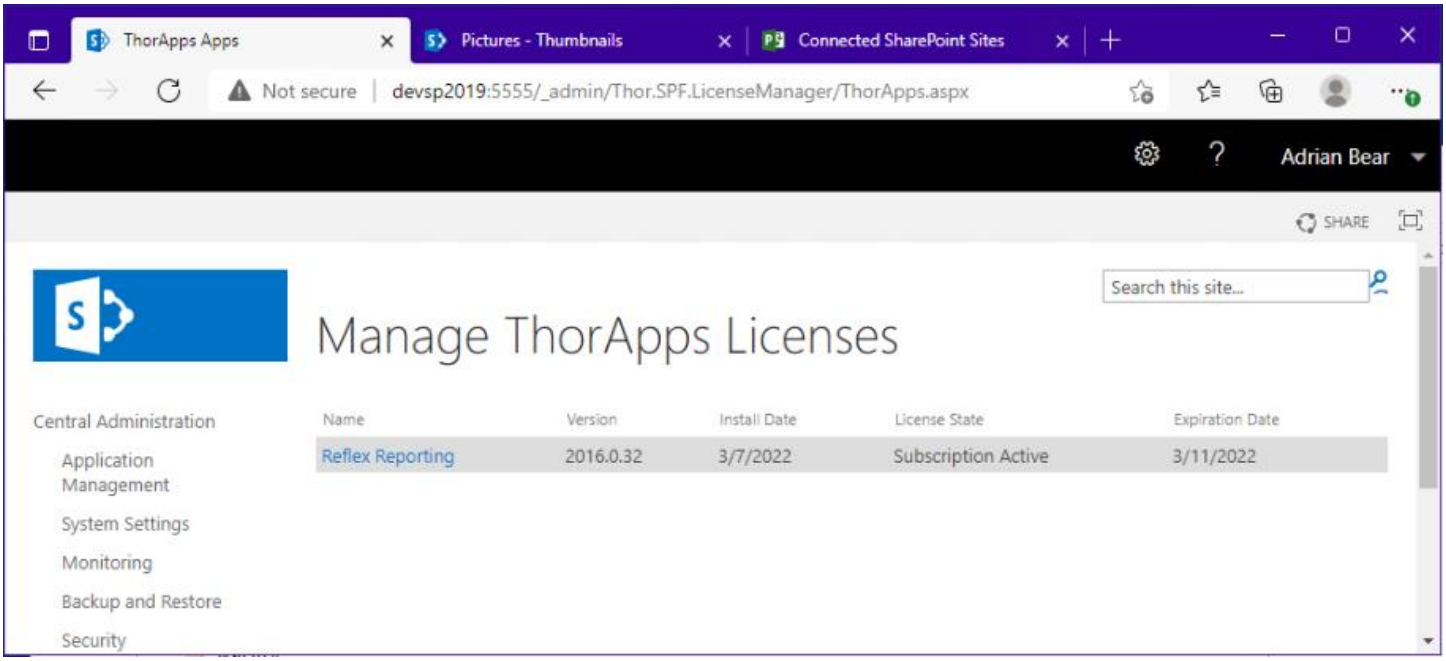
Review License State

From SharePoint Central Administration navigate to [Apps]=>[Manage ThorApps Licenses].

If licensed, the License State should read “Subscription Active”.



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Any Questions?

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