ThorApp's

No nonsense tools, apps and add-ons for SharePoint

ThorApps Solutions for SharePoint 2010

License Activation Guide

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Overview

This document describes the steps to activate a license key (product key) for any ThorApps Solutions for SharePoint 2010.

Prerequisites

To follow this guide, you must have access to the following items:

- A computer with internet access
- Access to the SharePoint server hosting SharePoint Central Administration (directly or via remote desktop).
- SharePoint farm administrator rights (or access to such a logon).
- The solution must already be installed and deployed (see solution installation and deployment guides)
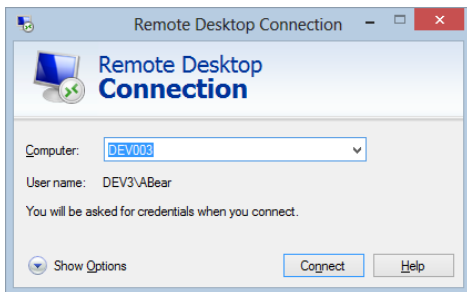- A valid product key (received when the solution is purchased)

Steps

If you have internet access from the server hosting SharePoint Central Administration, activation is easy. We call this "Online Activation".

If you do not have internet access from the server hosting SharePoint Central Administration activation is still easy but involves a few more steps. This is referred to as "Offline Activation" although it does still require you to have internet access via another device.

Step 1

From your desktop open a remote desktop connection to the server hosting SharePoint Central Administration and login using a SharePoint Farm Administrator logon.

Open SharePoint Central Administration via the Start menu (press the windows key and search for "Central Admin" to locate it).
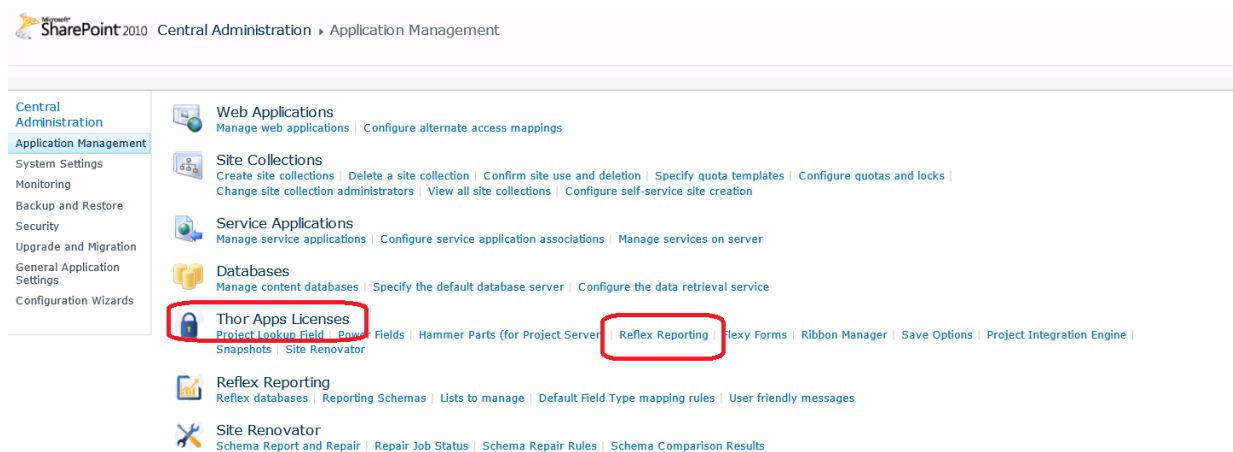
Opening SharePoint Central Administration via the Start menu ensures it starts with administrator rights.
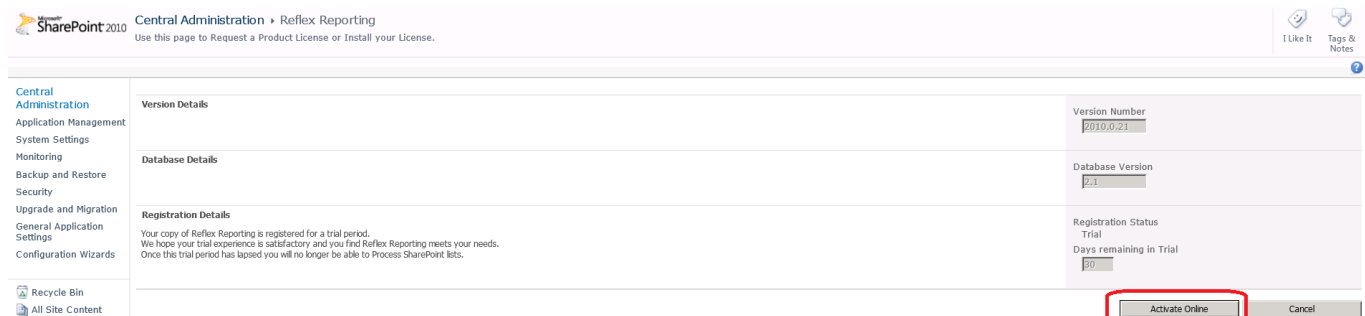
Step 2

From SharePoint Central Administration, click on "Application Management" Under the "Thor Apps Licenses" menu group, click on the solution you are activating the license for. If you can't find it (or the menu group is not shown), the solution must not yet be installed or deployed. You will need to install and deploy it first (see solution installation and deployment guides).

This guide uses Reflex Reporting as an example, but this process works across all ThorApps Solutions for SharePoint 2010.

You will be taken to the registration page as shown below:

If you do not see the "Activate Online" button, and instead see "Request" and "Install" buttons, the server does not have internet access and you will therefore have to proceed with "Step 4 (Offline Activation)".

If you instead see only a "Cancel" button, the license is already activated.

Step 3 (Online Activation)

Click on the "Activate Online" button.

Enter the product key you received when you purchased the solution into the Product Key box and click "Activate".

Microsoft® SharePoint 2010

Central Administration ▸ **Reflex Reporting**
Use this page to Request a Product License or Install your License.

I Like It   Tags & Notes

Central Administration

Application Management

System Settings

Monitoring

Backup and Restore

Security

Upgrade and Migration

General Application Settings

Configuration Wizards

Recycle Bin

All Site Content

Version Details

Version Number
2010.0.21

Database Details

Database Version
2.1

Online Activation

Activate your copy of Reflex Reporting online

Product Key
-4bbb-9a84-17d64647377f

Activate   Cancel

Skip to Step 7.

Step 4 (Offline Activation)

Offline activation involves producing a unique string from your SharePoint farm and emailing it to us at support@thorapps.com.

Click the "Request" button. This will generate a "Request Activation String", as shown below. Copy this to your clipboard.

Step 5

From your desktop computer (or any device with internet access) open an email client.
Create a new email addressed to **support@thorapps.com**, with "License Activation" in the subject line.
Copy your valid Product Key and the Activation Request String into the body of the email, and click "Send".

Send	From ▼	mbear@begsolutions.com.au
	To...	support@thorapps.com
	Cc...	
	Subject	License Activation

545345a8-7838-567e-ba4c-3d3678e9fdc

<INCLUDE_THIS_TAG>
8n3iYVe3TouDDDlGzL674dePygpCTSrBIv+EN20t4wrw/TKCHRv0sCU0OOiuky9D1epjFqrY9LwLsjSnQ77EzOOEpE0O8Q3tyzkqRTOiK08=
</INCLUDE_THIS_TAG>

The ThorApps Support team will respond with an email that has a file called "ThorAppsSubscriptionLicense.lic" attached. Save this file to a convenient location **on the server hosting SharePoint Central Admin** (such as C:/Temp or similar).

Step 6

Return to the server hosting SharePoint Central Administration and navigate back to the ThorApps license page ("Apps/Manage ThorApps Licences" then select the product you are activating the license for).
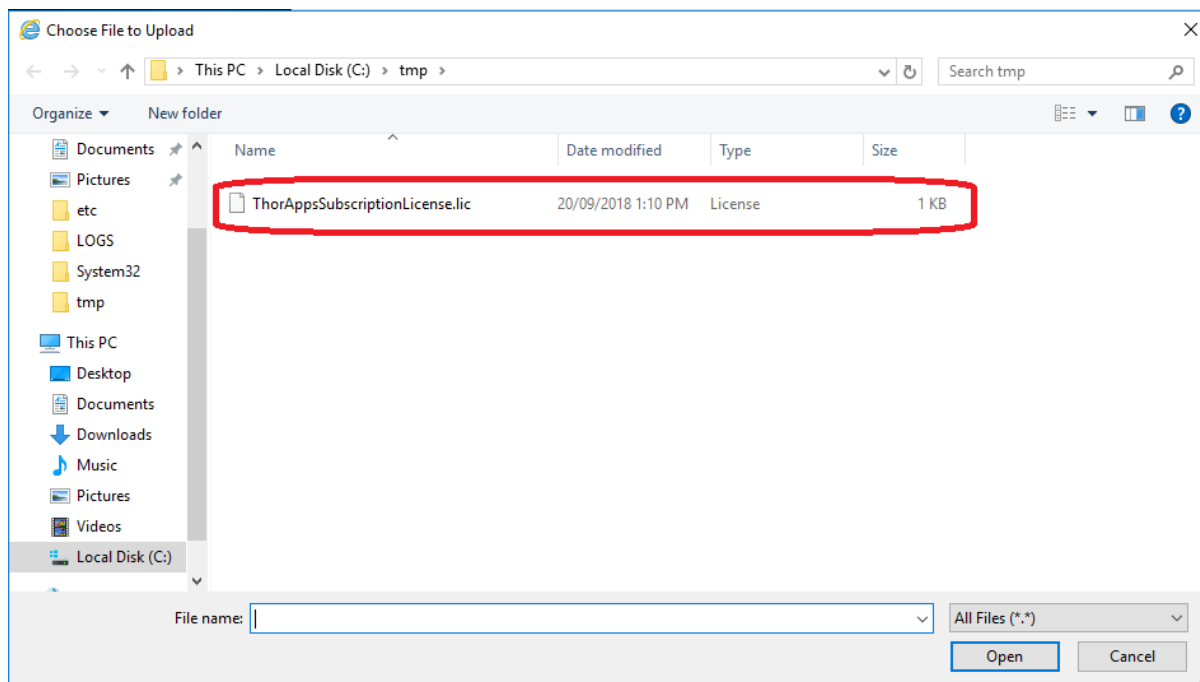
Click "Upload License".
Click "Install".

Click the "Browse" button.
Select the "ThorAppsSubscriptionLicense.lic" file you saved earlier.
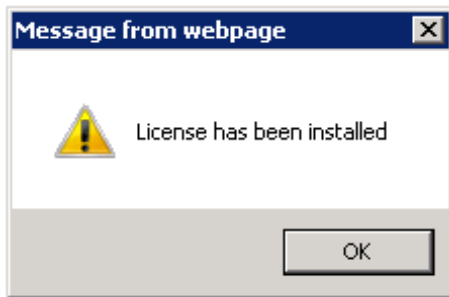

Click "Open" on the file selection dialog window.
Click "Install".

Step 7 - Finish

Click "OK".

The solution is now fully licensed.

You can double check the status of the solution by navigating in SharePoint Central Administration back to the License page (Application Management and the relevant item under the "Thor Apps Licenses" menu group).

So, What's Next?

If you have followed the guides in the correct order there will be nothing left to do but to configure and use the solution. You can follow the configuration guide which will be specific to the solution you have downloaded. The ThorApp's solution configuration guides can be found in the solution installation package and on the ThorApp's web site (www.thorapps.com).